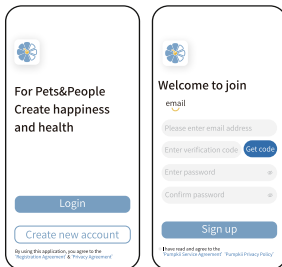# Pumpkii Pet Camera Treat Dispenser BQ30: A Quick Guide

Scan the QR code or search 'Pumpkii' to download the app.

①

Register with your email.

For Pets&People
Create happiness
and health

Login

Create new account

By using this application, you agree to the
'Registration Agreement' & 'Privacy Agreement'

Welcome to join

email

Please enter email address

Enter verification code   Get code

Enter password

Confirm password

Sign up

I have read and agree to the
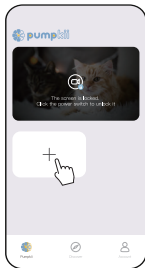'Pumpkii Service Agreement' 'Pumpkii Privacy Policy'

②

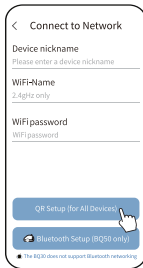Turn on the device by pressing the back switch until you hear 'starting'.

③

Tap '+' in the app to start paring. You'll hear 'waiting for network configuration' as it searches for a Wi-Fi.

pumpkii

The screen is locked.
Click the power switch to unlock it

+

④

Name the device and connect via 2.4G Wi-Fi with name and password.
Note:BQ30 does't support Bluetooth

< Connect to Network

Device nickname
Please enter a device nickname

WiFi-Name
2.4gHz only

WiFi password
WiFi password

QR Setup (for All Devices)

Bluetooth Setup (BQ50 only)

The BQ30 does not support bluetooth networking

⑤

Place the Pumpkii app QR code 6 inches from the device.

⑥

Once 'connect network successfully' sound, tap 'Next'.

< Link guide

Please point the QR code directly at the
camera lens and keep a distance of about
15cm (6inch)

Heard a voice prompt

Next

⑦

For pairing issues, reset by holding the bottom switch for 10 seconds until you hear 'restore factory setting' sound, enabling reconnection.
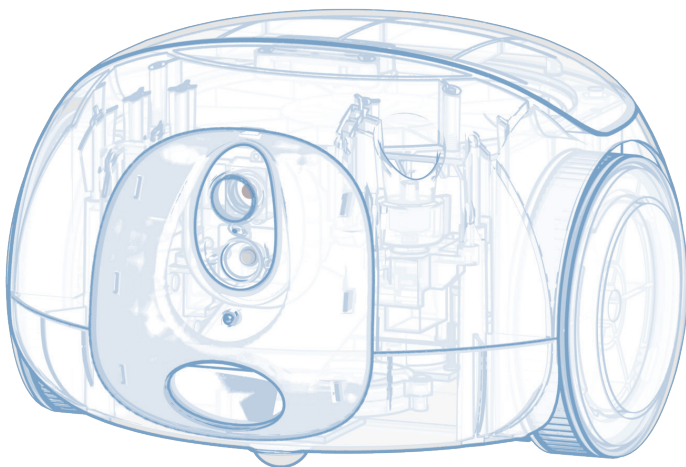
⑧

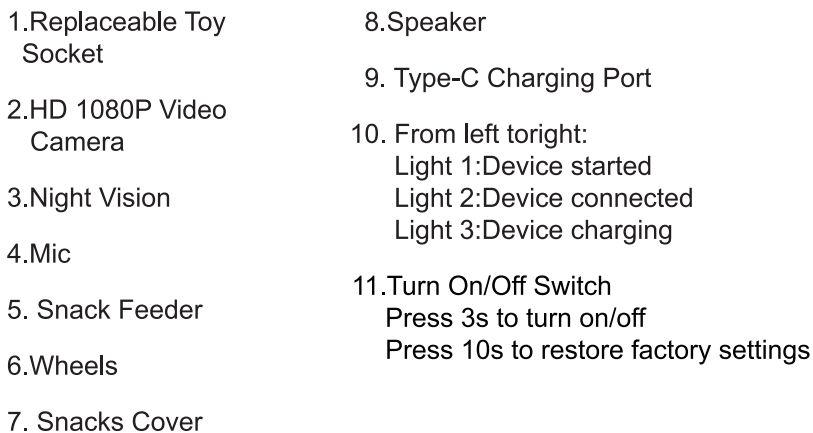**Check out the Pumpkii app for user manual, FAQ and customer service.**
Website: www.pumpkii.com, Email: service@pumpkii.com, Tel: (872)903-4094

Pumpkii Model BQ30

Pet Companion Robot

User Manual V1.2

pumpkii

Pumpkii User Guide

Specification

1. Replaceable Toy Socket

2. HD 1080P Video Camera

3. Night Vision

4. Mic

5. Snack Feeder

6. Wheels

7. Snacks Cover

8. Speaker

9. Type-C Charging Port

10. From left toright:
    Light 1:Device started
    Light 2:Device connected
    Light 3:Device charging

11. Turn On/Off Switch
    Press 3s to turn on/off
    Press 10s to restore factory settings

Packing List

| Pumpkii | USB A to C Cable | Feather Toy | User manuals |

Pumpkii User Guide

1. Install the App

Download the Pumpkii app by scanning the QR code or searching for 'Pumpkii' on your App Store or Google Play.

2. Sign In

Register an account using your email, then log in to Pumpkii. Click '+', and follow the prompts to complete the initial pairing of your Pumpkii.

Note: In the settings, grant Pumpkii access to Local Network and Camera, and enable Wireless Data usage for WLAN and Cellular Data.

For Pets&People
Create happiness
and health

Login

Create new account

By using this application, you agree to the
'Registration Agreement' & 'Privacy Agreement'

Welcome to join
email

Please enter email address

Enter verification code   Get code

Enter password

Confirm password

Sign up

I have read and agree to the
'Pumpkii Service Agreement' and 'Pumpkii Privacy Policy'
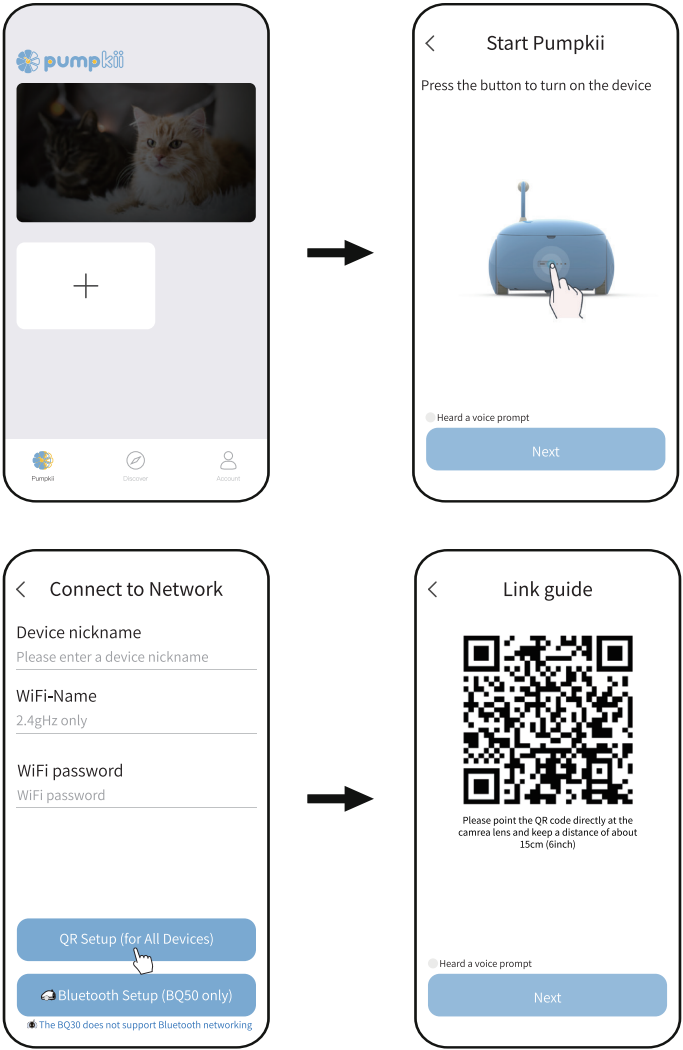
Welcome to join
email

Please enter email address

Enter password

Forgot password?

Login

I have read and agree to the
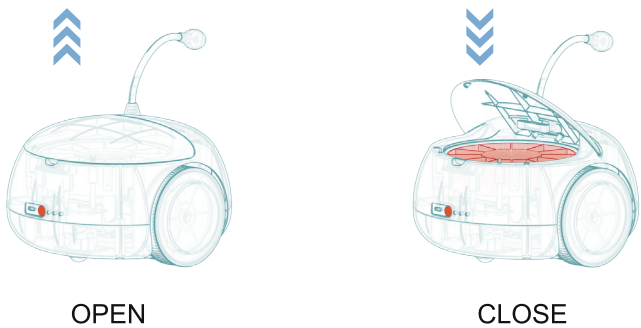'Pumpkii Service Agreement' and 'Pumpkii Privacy Policy'
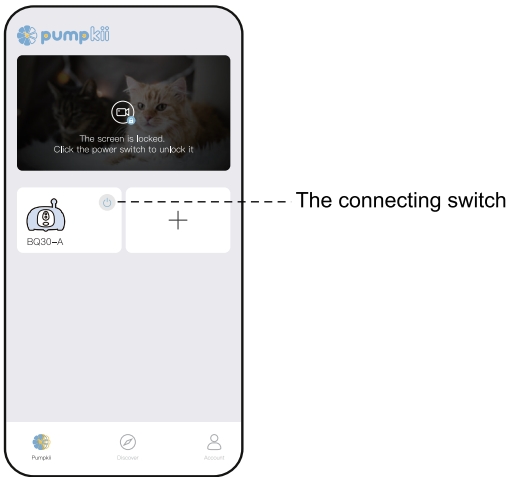
Setup Guide

3. Connect to a 2.4G Wi-Fi Network

Start Pumpkii

Press the button to turn on the device

Heard a voice prompt

Next

Connect to Network

Device nickname
Please enter a device nickname

WiFi-Name
2.4gHz only

WiFi password
WiFi password

QR Setup (for All Devices)

Bluetooth Setup (BQ50 only)

The BQ30 does not support Bluetooth networking

Link guide

Please point the QR code directly at the camrea lens and keep a distance of about 15cm (6inch)

Heard a voice prompt

Next

Notes: When connecting Pumpkii, ensure that your phone is connected to a 2.4G Wi-Fi network and setup the device with the 2.4G Wi-Fi name and password.
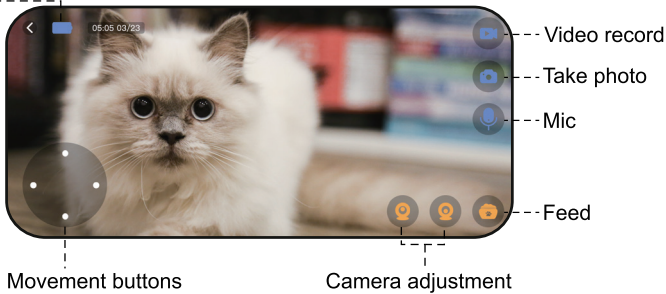
4. Load with Treats

Important: Load dry food only, as wet food is not suitable. The treat dispenser is designed to accommodate treats with sizes ranging from 0.2x0.2 to 0.6x0.6 inches.
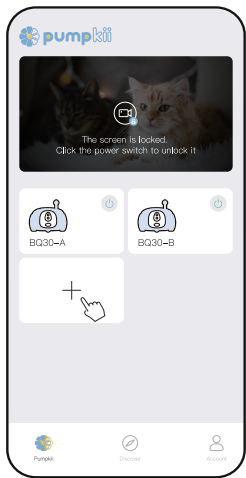
OPEN   CLOSE

5. The Interface

- - - - The connecting switch

Pumpkii User Guide

Battery Level

Video record

Take photo

Mic

Feed

Movement buttons   Camera adjustment
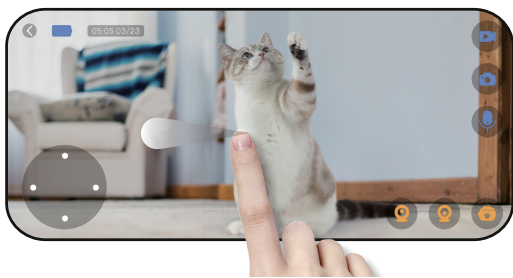
Swipe left or right on the screen to move the toy arm.

6. Pair Multiple Devices

Tap the '+' icon on the home page to add a device, then follow step 3 to complete the pairing process.
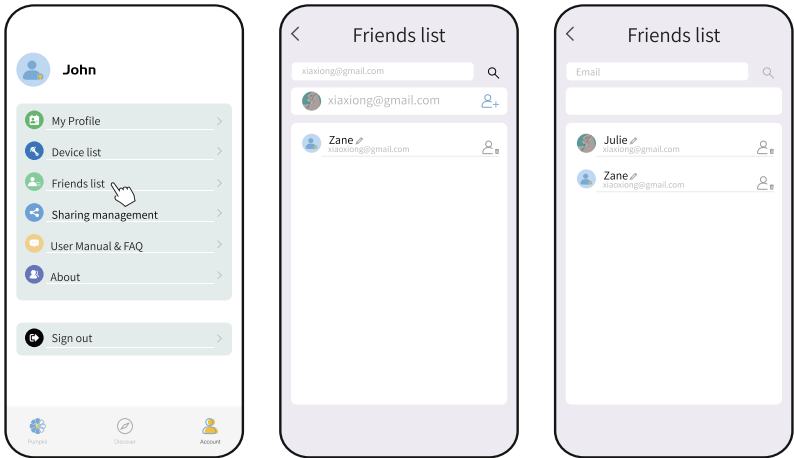
7. Discover

Pumpkii captures videos and photos that can be saved to your photo album for easy sharing with family and friends.
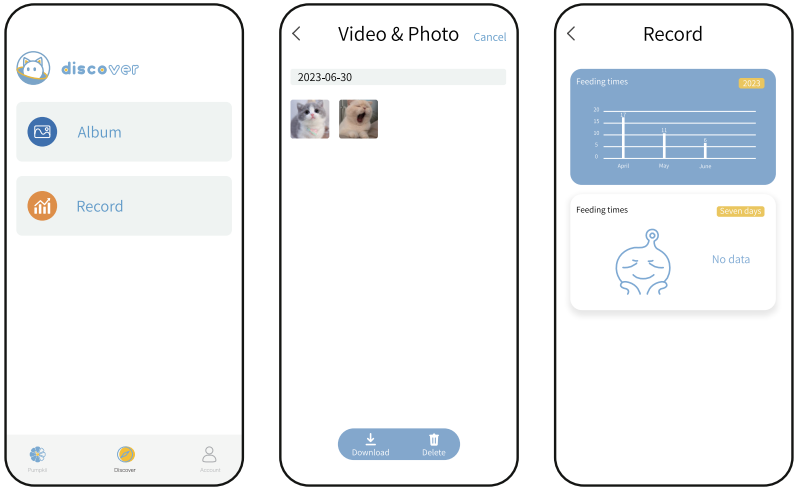
8. Add Friends

On your 'Account' page, tap 'Friends list' and search for their email addresses to add them to your friend list.

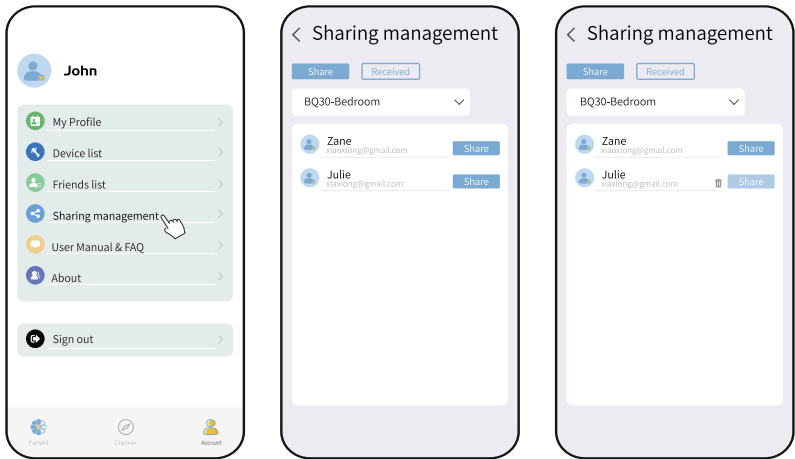**Notes: Please ensure that your friend is registered with the Pumpkii app.**
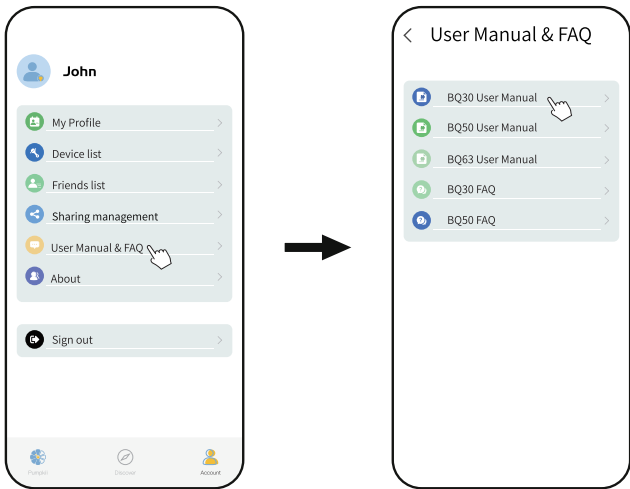
9. Share

On your 'Account' page, tap 'Share' (on Android, tap 'To Share') to grant device control function to others.

Note: Please ensure that the shared user is registered with the Pumpkii app.
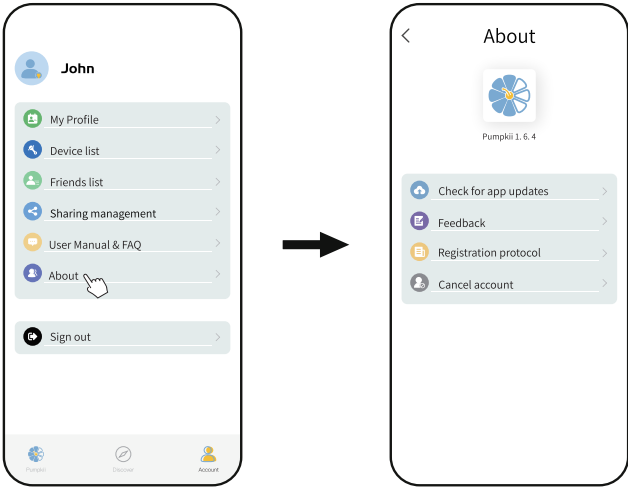

After successfully sharing, please confirm with your friend if the sharing was successful. You can delete the sharing when you don't want to share.
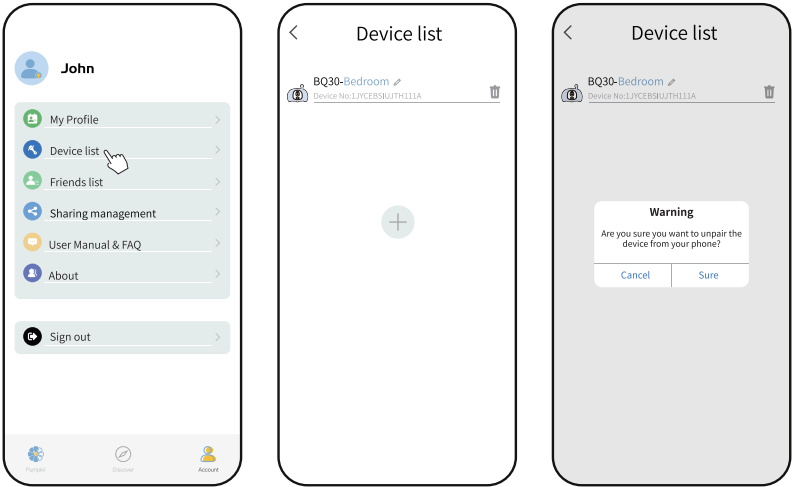
10. User Manual & FAQ

Setup Guide

11. About

For software upgrades and any other issues, please don't hesitate to contact us.

12. Unpair

To unpair the device, tap 'Account' to access the 'Device list', then tap the ' 🗑 ' icon next to the device. Confirming the unpairing by tapping 'Sure' in the warning prompt.

13. Restore Factory Settings

Hold down the switch located on the bottom for 10 seconds until you hear the 'restore factory setting, don't power off' sound prompt. This will allow you to reconnect your device again.

2.4G Wi-Fi Compatibility: Pumpkii is designed to work with 2.4GHz Wi-Fi networks. With a regular single router, you can usually see two IDs, 2.4G and 5G. Please connect to the 2.4G network. Most mesh routers are compatible with 2.4G, although some may require splitting the 2.4G and 5G networks. For more information regarding FAQs on mesh router compatibility, please visit our website at www.pumpkii.com.